

# SAIL- ISP EPAY USER MANUAL FOR Plant CUSTOMER



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### 1.Access to portal:-

| g   | Welcome to   | NT  |   |
|-----|--|---|---|
| g   |  |   | Get SALE  |
|     | Please Select Payment Category from  | Left Hand Side Panel  |   |
| v C | Customers must have their Email ID   | & Mobile Number Registered with SA  | IL ISP  |
|     |  | o under mind /o Dovroo  | nt Custom   |
|     |  | e-gridie soldi / e-Payme  | ni oysiem   |
|     |  | SAIL ISP EPAYMENT facilit   | y envisages   |
|     | Made of SALL Steel<br>Made o | to transform the entire ex-<br>internal stakeholders init<br>empowered partners It<br>seamlessly integrated real t<br>payment services to all stakeh<br>us join hands to make this e<br>grand success and ensure D<br>Vision achieving the reality. | ternal and<br>o digital<br>provides<br>ime online<br>iolders. Let<br>ndeavour a<br>igital India   |
|     |  |   | e-ਮੁਾਰਜ ਸ਼ਹਾਰੀ / e-Paymer<br>SAIL ISP EPAYMENT facility<br>to transform the entire existence of payment services to all staked<br>us join hands to make this e<br>grand success and ensure D<br>Vision achieving the reality. |

Users will navigate to this link (<u>http://www.sailisp.co.in/epayment/PaymentHome.jsp</u>) & the home page of ISP epay will open up.

#### 2.Navigation through home page:-

| 🗥 Home 🔍 🍳 Adm             | Click hore to posicitate to  | ick Here !! |
|----------------------------|--|-------------|
|                            | Contract/offer SAIL IISCO STEEL PLANT  | सेल SA      |
| Payment Catalog            | r from Left Hand Side Panel  |             |
| Plant Marketing Customers  | ↓ L ISP  |             |
| » EMD Payment              |  |             |
| » Contract / Offer Payment | 2.Click here to open to  |             |
| Township Customer          | Contract/offer P EPAYMENT facility envisages   |             |
| > Vendor                   | to transform the entire external and<br>internal stakeholders into digital   |             |
| SP Employee                | Made of SAIL Steel   |             |
| User Manual for E-Payment  | payment services to all stakeholders. Let<br>us join hands to make this endeavour a<br>grand success and ensure Digital India<br>Vision achieving the reality. |             |
|                            |  |             |

Once the home page opens through the link, **Plant marketing customers** need to be selected under payment catalog tab & Contract/ Offer payment to be selected for further login.



#### 3. Login Page:-

| ini Home  | Welcome to SA   | IL IISCO STEEL PLANT  |  |
|---|---|---|--|
| Payment Ca<br>Plant Marketing C<br>Township Custom  | er SAP Customer ID: Ple   | ease provide Customer ID  | 1. Enter 10 digit<br>Customer ID                         |
| <ul> <li>&gt; Vendor</li> <li>&gt; ISP Employee</li> <li>&gt; User Manual for E</li> <li>&gt; Transaction Track</li> <li>2. Tick on "I agree</li> </ul> | Payment The Terms and Cond<br>the services of SAIL -<br>making specified pay<br>offered through http<br>Sach User is deemed | nt, Burnpur<br>litions contained herein shall apply to any<br>IISCO Steel Plant, Burnpur's Online Paym<br>yments through online payment gateway<br>ps://www.sailisp.co.in/customerepay/Inde | y person using<br>nent Utility for<br>'service<br>ex.jsp |
| terms and condit  | ions"   | ms & Conditions. :<br>I OTP 3   | . Click on generate<br>Email OTP                         |
|   | c   | Copyright © 2024 SAIL ISP - All Rights Reserved   |  |

Users need to input their customer ID, tick on "I agree to the terms & conditions" & then click on generate OTP. For OTP to be generated, customer ID must be valid, customer must have valid email ID registered with ISP & customer ID should not be blocked.

4



#### 4.Input OTP:-

| Home & LogOff              | O Monday,February 26,2024 | 🦕 For Assistance Contact I                 | Js. Click Here !!                       |
|----------------------------|---------------------------|--|---|
|                            | Welcome to SAIL II        | SCO STEEL PLANT                            |   |
| Payment Catalog            |                           |  | HU SAL                                  |
| 1.Enter OTP received on e  | mail SAP (                | Customer ID:<br>99998                      |   |
| >> Vendor                  |                           | e enter OTP sent to your Email ID          | 2.OTP will be received<br>on this email |
| > ISP Employee             | OTP S                     | Sent to :                                  |   |
| 3. Click on subm<br>button |                           | ibmit Back                                 |   |
| <b>»</b>                   |                           |  |   |
|                            | Соруг                     | ight © 2024 SAIL ISP - All Rights Reserved |   |
|                            |                           |  |   |

Correct OTP must be entered that was sent on the email & clicked on submit.

#### 5. Contract display page & selection

| A Home & Log O   | off O Thursday, February 22, 24  |                       | L. L | For Assistance Contact Us. Click F                       |
|--|--|-----------------------|--|--|
|  | Welco  | ome to SAIL IISC      | O STEEL PLAN                             | г 🔥  |
|  |  |                       |  | सेल S/   |
| ustomer ID : 19<br>Sustomer Name : B<br>Smail ID : an<br>Address : A | 999999998<br>ENGAL FERTILIZERS & CHEMIC<br>rjun.dutta911@gmail.com<br>T: BHIM GACHH,RAMGANJ, Pir | CALS<br>ncode: 754142 | Customer<br>Pan Card I<br>Contact N      | GSTIN : TESTGST<br>Number : AAGFB8627G<br>o : 9876889990 |
| Select   | Contract No  | Valid From            | Valid To                                 | Amount   |
| ○<br>▲   | 1850000827   | 10.10.2023            | 10.10.2024                               | 7087080.00   |
| 1.Select   | the contract to pay  | 2 Clic                | k on continue                            | _  |

User selects the contract to pay & clicks on continue (only single contract selection is possible).



|  | O Thursday,February 22  | 2,2024                        |                                 | 📞 For As                                       | ssistance Contact Us. Click He               |
|--|---|-------------------------------|---------------------------------|--|--|
|  | Wel   | come to SAI                   | L IISCO STEE                    | EL PLANT                                       |  |
|  |   |                               |                                 |  | सेल SAI                                      |
| stomer ID : 1999<br>stomer Name : BENG<br>aail ID : arjun<br>dress : AT: B | 999998<br>;AL FERTILIZERS & CHEN<br>.dutta911@gmail.com<br>HIM GACHH,RAMGANJ, I | IICALS<br>Pincode: 754142     |                                 | Customer GSTIN<br>Pan Card Numbe<br>Contact No | : TESTGST<br>er : AAGFB8627G<br>: 9876889990 |
|  |   |                               |                                 |  |  |
| Contract No  | Valid From  | Valid To                      | Request ID                      | Head   | Amount                                       |
| Contract No<br>1850000827  | <b>Valid From</b><br>10.10.2023   | <b>Valid To</b><br>10.10.2024 | <b>Request ID</b><br>1850000827 | Head<br>Advance                                | Amount<br>7087080.00                         |

User checks the contract details he/she is paying & clicks on proceed to pay.

#### 7. SBI epay page

| ✓ ഈ Welcome to SAIL ISP EPAY POR: × SBIePay     | × +   | – 0 ×  |
|---|---|--|
| ← → C = test.sbiepay.sbi/secure/Aggregator      | HostedListener#no-back-button                     | ☆ 한   🛛 😩 :  |
| • use only at contact-based points of usage viz | Select appropriate payment method                 | I) transactions Card holder has to enable the card : |
| Payment Details                                 |   |  |
| Debit/Credit Card                               | Please enter your card details                    | Order Summary  |
| 💼 Internet Banking                              | Card Number                                       | Order No.:   |
| u=» BHIM UPI                                    | Expiry Date/Valid Thru CVV/CVC 4-DBC              | 100000804  |
| S NEFT  | Month 🗸 Year 🗸                                    | Merchant Name:<br>sbiepayinfotech                    |
| DOS   | Name of the card holder           Name as on card | Amount: 7087080.00                                   |
| PayPal  | Use your GSTIN for claiming input tax (Optional)  | Processing fee:                                      |
|   | Pay Now   | GST:   |
|   | Cancel  | Total:   |
|   |   | APM ID: PG TRANS 396                                 |

In this page the customer will select the mode of payment & click on the **Pay Now** button.



#### 8. Payment success ▼ 207 Welcome to SAIL ISP EPAY PORT × 207 Welcome to SAIL ISP EPAY PORT × + → C S devep.sailisp.co.in/ePayresp/PaymentResponse.jsp \$ È Thursday, February 22,2024 希 Home 📞 For Assistance Contact Us:- Email: Phone Welcome to SAIL IISCO STEEL PLANT Payment Catalog Transaction Status: SUCCESS Plant Marketing Customers Your Payment was Successful. Merchant Order No :100000804 nship Customer Transaction ID :9488063755712 Transaction Date :2024-02-22 11:36:03 Total Amount: 7087080 **Remarks** : A system generated ePayment intimation is sent to your registered email. To make another payment :Click Here!!

Once payment is successfully made the above message will be displayed along with Transaction status, merchant order number, epay id, date and total amount.

#### 9. Transaction Tracking

| Hom  | e 🗌 🔍 Admin Login | O Thursday, February 22, 2024                        | <b>C</b> For Assistance Contact Us. Click Here !!   |
|--|-------------------|--|---|
|  |                   | Welcome  | e to SAIL IISCO STEEL PLANT   |
| Pay<br>» Plant Marketin                                    | rment Catalog     | 1ent Category from Left Hand Side Pa<br>Customers mu | nel<br>st have their Email ID & Mobile Number Registered with SAIL ISP  |
| Township Cusi     Nonder                                   | tomer             |  | e-भुगतान प्रणाली / e-Payment System   |
| > ISP Employee   |                   |  | SAIL ISP EPAYMENT facility envisages<br>to transform the entire external and  |
| <ul> <li>User Manual fr</li> <li>Transaction Tr</li> </ul> | ack               | Click on transaction trackir                         | g internal stakeholders into digital<br>empowered partners It provides<br>seamlessly integrated real time online<br>payment services to all stakeholders. Let |
|  |                   |  | us join hands to make this endeavour a<br>grand success and ensure Digital India<br>Vision achieving the reality.   |
|  |                   |  |   |

Once transaction tracking is clicked on the home page it will re-direct to SBI transaction tracking page



|  | • SBIePay  | Transaction Tracking  |                |  |                |
|--|--|---|----------------|--|----------------|
|  | Merchant Ref Number *<br>Transaction Date *<br>Payment Mode *<br>Captcha *   | Please Select   | Ent<br>De      | ter Relevant<br>tails  |                |
|  |  | Submit Reset Home   |                |  |                |
| Welcome to SAIL ISP EPAY POR   | 27 Welcome to SAIL ISP EPAY POR X  | 27 Welcome to SAIL ISP EPAY POR X Transaction Tracking Det  | ails × +       | - Ø X  |                |
| Welcome to SAIL ISP EPAY POR: ×<br>C 25 sbiepay.sbi/secur  | 27 Welcome to SAIL ISP EPAY POR  | 27 Welcome to SAIL ISP EPAY POR X Transaction Tracking Det  | ails X +       | - ∂ ×<br>★ ◘ □ ▲ :   |                |
| Welcome to SAIL ISP EPAY POR ×<br>C 25 sbiepay.sbi/secur   | 27 Welcome to SAIL ISP EPAY POR ×<br>z/transactionTrackAction  | 27 Welcome to SAIL ISP EPAY POR X Transaction Tracking Det<br>Transaction Tracking  | ails X +       | - @ ×<br>☆ ◘ □ ▲ :   |                |
| Welcome to SAIL ISP EPAY POR ×<br>C 5 sbiepay.sbi/secur<br>Particular  | 27 Welcome to SAIL ISP EPAY POR ×<br>a/transactionTrackAction  | Transaction Tracking Transaction 1  | ails × +       | - □ ×<br>☆ ♪ □ • •   |                |
| Welcome to SAIL ISP EPAY POR ×<br>C 25 sbiepay.sbi/secur<br>Particular<br>Merchant Reference   | 27 Welcome to SAIL ISP EPAY POR X<br>z/transactionTrackAction  | Image: Status in the status         | ails X +       | - ♂ ×<br>★ ♪ □ ▲ :   |                |
| Welcome to SAIL ISP EPAY POR ×<br>C 25 sbiepay.sbi/secur<br>Particular<br>Merchant Reference<br>SBIePay Reference  | 27 Welcome to SAIL ISP EPAY POR ×<br>(transactionTrackAction<br>Number<br>Number   | Image: Solution Tracking         Transaction Tracking         Transaction 1         1000000031         121707136739   | ails × +       | - □ ×<br>☆ ♪ □ • • •   |                |
| Welcome to SAIL ISP EPAY POR X<br>C 25 sbiepay.sbi/secur<br>Particular<br>Merchant Reference<br>SBIePay Reference M<br>Bank Reference Num  | Welcome to SAIL ISP EPAY POR<br>transactionTrackAction  Number Iumber Iber   | Image: Second to SAIL ISP EPAY POR         Image: Second to SAIL ISP EPAY POR         Image: Second to SAIL ISP EPAY POR         Image: Second to Sail Ispection Tracking Det           Image: Transaction 1         Image: Transaction 1         Image: Second to Sail Ispection Ispecting Ispection Ispection Ispection Ispection Ispectin  | ails X +       | - ♂ ×  |                |
| Welcome to SAIL ISP EPAY POR ×<br>C sbiepay.sbi/secur<br>Particular<br>Merchant Reference<br>SBIePay Reference Mar<br>Bank Reference Num<br>Transaction Date & T   | 27       Welcome to SAIL ISP EPAY POR:       ×         e/transactionTrackAction       ×         Number       ×         lumber       ×         iber       ×         ime       × | 27 Welcome to SAIL ISP EPAY POR         Transaction Tracking           Transaction Tracking         1000000031           121707136739         24049028058           14Feb-2024 09:14:27         14Feb-2024 09:14:27   | ails x +       | - □ ×<br>☆ ▷   □   |                |
| Welcome to SAIL ISP EPAY POR ×<br>C 25 sbiepay.sbi/secur<br>Particular<br>Merchant Reference N<br>Bank Reference Num<br>Transaction Date & T<br>Transaction Amount   | 27" Welcome to SAIL ISP EPAY POR       ×         z/transactionTrackAction       ×         Number       ×         lumber       ×         iber       ×         ime       ×       | Image: Solution of the second secon | ails X +       |  |                |
| Welcome to SAIL ISP EPAY POR ×<br>C = sbiepay.sbi/secur<br>Particular<br>Merchant Reference<br>SBIePay Reference N<br>Bank Reference Num<br>Transaction Date & T<br>Transaction Amount<br>Total Amount   | 227 Welcome to SAIL ISP EPAY POR ×<br>2/transactionTrackAction Number lumber liber lime  | Image: Transaction Tracking         Transaction Tracking           Transaction 1         1000000031           121707136739         24049028058           14-Feb-2024 09:14:27           15463.8           15463.8   | ails × +       | → O ×<br>★ D O E :   | beo            |
| Welcome to SAIL ISP EPAY POR ×<br>C 25 sbiepay.sbi/secur<br>Particular<br>Merchant Reference N<br>Bank Reference Nun<br>Transaction Date & T<br>Transaction Amount<br>Total Amount<br>Transaction Status   | 27 Welcome to SAIL ISP EPAY POR ×<br>transactionTrackAction  Number  lumber  luber  ine  | Image: Transaction Tracking         Transaction Tracking           Transaction 1         100000031           121707136739         24049028058           14-Feb-2024 09:14:27           15463.8           15463.8           COMPLETE   | ails × +       | - □ ×<br>★ ♪ □ ▲ :<br>urther processing would<br>after the status "Transac   | beo            |
| Welcome to SAIL ISP EPAY POR       ×         C       Sbiepay.sbi/secur         Particular       Merchant Reference         Bank Reference Num       Transaction Date & T         Transaction Amount       Transaction Status         Transaction Status       Transaction Status | 227 Welcome to SAIL ISP EPAY POR ×<br>2/transactionTrackAction Number lumber liber ime escription  | Image: Transaction Tracking           Transaction Tracking           Transaction 1           100000031           121707136739           24049028058           14-Feb-2024 09:14:27           15463.8           15463.8           COMPLETE           Transaction is successful and settled with the Merce  | ails × +<br>Fu | → O ×<br>★ D □ • · ·   | be of<br>ction |
| Welcome to SAIL ISP EPAY POR<br>C<br>Particular<br>Merchant Reference<br>SBIePay Reference M<br>Bank Reference Mun<br>Transaction Date & T<br>Transaction Amount<br>Total Amount<br>Transaction Status<br>Transaction Status D<br>Settlement Date                                | 27 Welcome to SAIL ISP EPAY POR ×<br>e/transactionTrackAction Number lumber liber lime escription  | Image: Transaction Tracking         Transaction Tracking           Transaction 1         1000000031           121707136739         24049028058           14Feb-2024 09:14:27         15463.8           15463.8         COMPLETE           Transaction is successful and settled with the Merce           15Feb-2024   | aits × +       | → O ×<br>★ D O E :<br>urther processing would<br>after the status "Transac<br>successful and settled wi<br>Merchant" | be o<br>ction  |

After entering required details above page will display the Transaction status.check the transaction status once transaction status description shows "**Transaction is successful and settled with the Merchant**" then further processing would be done.